

# Five Year Plan 2014/15 – 2018/19

The Eastern Cheshire health economy is a system comprised of partners from across Eastern Cheshire who have come together to agree, refine and implement the Caring Together Programme over the next five years.

Our shared vision is to join up care, improve outcomes and our citizens' experience of care whilst responding to increasing clinical and financial sustainability challenges within an environment of one of the fastest ageing populations in England.

To make affordable high value health services available to all to improve the health and wellbeing of our population.

System Ambition	Delivered Through:	Overseen by the following governance arrangements
<p><b>System Ambition One</b> Increase the number of people having a positive experience of care.</p>	<ul style="list-style-type: none"> <li>• Learning the lessons from the feedback from service users, carers and staff.</li> <li>• Giving people greater control over their care and the associated resources assigned to meeting their health goals.</li> <li>• All those individuals with a long term condition will have a personalised care plan containing details of their agreed care outcomes and how they will be supported to achieve these.</li> <li>• All individuals within Eastern Cheshire will have access to their Integrated Digital Care Record.</li> </ul>	<ul style="list-style-type: none"> <li>• NHS Eastern Cheshire Clinical Commissioning Group.</li> <li>• Cheshire East Health and Wellbeing Board.</li> <li>• Caring Together Leadership Forum.</li> <li>• Cheshire Pioneer Panel.</li> </ul>
<p><b>System Ambition Two</b> Reduce the inequalities in health and social care across Eastern Cheshire.</p>	<ul style="list-style-type: none"> <li>• Using the Joint Strategic Needs Assessment and the Health and Wellbeing Strategy and other relevant sources, to align resources more closely to meeting the needs of our population.</li> <li>• Using the latest tools and techniques to identify those individuals most at risk and ensure they have a designated care coordinator to ensure they receive the help and support they need.</li> </ul>	
<p><b>System Ambition Three</b> Ensure our citizens access care to the highest standards and are protected from avoidable harm.</p>	<ul style="list-style-type: none"> <li>• Defining for our providers the evidence based standards of care and specifying the outcomes we want to achieve.</li> <li>• Undertaking specific service reviews to determine whether they meet best practice standards and act on the review findings.</li> <li>• Learning the lessons when things don't go to plan to avoid the same mistakes happening again.</li> <li>• Encouraging our staff, service users and carers to speak out when they have concerns.</li> </ul>	<p><b>Measured using the following success criteria</b></p>
<p><b>System Ambition Four</b> Ensure that all those living in Eastern Cheshire should be supported by new, better integrated community services.</p>	<ul style="list-style-type: none"> <li>• Greater integration of health and social care services and better coordination of care so that people don't have to repeat their history and there is more continuity of care and care is better tailored to meeting their needs.</li> <li>• Person centred care planning, care provided closer to home and designing services to be more flexible to meet the changing needs of individuals.</li> <li>• Implementing an integrated health and social care record.</li> <li>• Proactive case management of those individuals living with one or more long term conditions so that they can avoid being admitted to hospital unless absolutely necessary and they remain as fit and well as possible for as long as possible.</li> </ul>	<ul style="list-style-type: none"> <li>• Compliance with the emerging Caring Together and Healthier Together care standards and outcomes framework.</li> <li>• Delivery of the improvement metrics for each ECCCCG ambition (Two Year Operational Plan) and Caring Together ambitions.</li> </ul>
<p><b>System Ambition Five</b> Increase the proportion of older people living independently at home and who feel supported to manage their condition.</p>	<ul style="list-style-type: none"> <li>• Implementation of assistive technology to help individuals manage their long term conditions themselves.</li> <li>• Ensuring equal emphasis is placed on mental and physical health in the planning and delivery of health services to improve their quality of life and help avoid premature death.</li> </ul>	<ul style="list-style-type: none"> <li>• All organisations within the health economy are clinically and financially sustainable by 2018/19.</li> </ul>
<p><b>System Ambition Six</b> Improve the health-related quality of life of people with one or more long term conditions, including mental health conditions.</p>	<ul style="list-style-type: none"> <li>• Improving access to routine screening and improving uptake of immunisations, particularly for those individuals with a learning disability after routine screening and also after 'immunisations' to help those most at risk avoiding becoming unwell with preventable illnesses.</li> <li>• Improving access to mental health services by reducing waiting times for initial assessment and treatment.</li> <li>• Improving outcomes for those individuals suffering a mental illness to improve their quality of life and help avoid premature death.</li> </ul>	<ul style="list-style-type: none"> <li>• NHS Constitution.</li> <li>• ECCCCG Quality Premium metrics.</li> </ul>
<p><b>System Ambition Seven</b> Secure additional years of life for the people of Eastern Cheshire with treatable mental and physical health conditions.</p>	<ul style="list-style-type: none"> <li>• Improved access to services to ensure early diagnosis and treatment to optimise treatment and recovery.</li> <li>• Proactive case management so that health and social care professionals act on the early signs of changes in people's health and wellbeing.</li> </ul>	