

# Our Priorities 2017-19

**Our Vision:**  
*'Inspiring better health and wellbeing'*

## Our Values:

Working Together

Innovation

Quality

Investing Responsibly



## Our CCG ambitions 2014-19:

1. Increase the number of people having a positive experience of care
2. Reduce the inequalities in health and social care across Eastern Cheshire
3. Ensure our citizens access care to the highest standards and are protected from avoidable harm
4. Ensure that all those living in Eastern Cheshire should be supported by new, better integrated community services
5. Increase the proportion of older people living independently at home and who feel supported to manage their condition
6. Improve the health-related quality of life of people with one or more long term conditions, including mental health conditions
7. Secure additional years of life for the people of Eastern Cheshire with treatable mental and physical health conditions

## Key programmes of work 2017-19:

### System Transformation:

1. Implementing our approach to preventing ill health
2. Supporting the delivery of high quality hospital services
3. Delivering the Caring Together Ambitions and Programme including the development of Accountable Care Arrangements
4. Reforming the Commissioning system
5. Implementing the General Practice and Mental Health Forward View
6. Implementing new approaches to improving wellbeing

### Effective Use of Resources:

1. Delivering our Quality, Innovation, Prevention and Productivity Programme to ensure services are delivering the maximum value for money for the outcomes
2. Reducing avoidable (inappropriate) variation
3. Reviewing and improving the effectiveness of Continuing Healthcare packages
4. Service optimisation: Redesigning musculoskeletal and Intermediate Care

### Continuous Improvement:

1. Reduce Delayed Transfers of Care
2. Improve Accident and Emergency performance
3. Implement a new approach for the management and prevention of falls
4. Improve the early detection and treatment of cancer
5. Implement a new approach to quality surveillance of service providers
6. Improve care provided to people receiving wound management, stoma care, continence and nutritional services

## How we will measure success:

### Patient Experience:

- Achieve NHS Constitution standards
- Friends & Family Test
- Improve experience of making a GP appointment
- Feedback from HealthVoice
- Feedback from public and patients
- Staff survey results

### Effective Processes:

- Deliver the financial plan
- Adherence to the Improvement Assessment Framework
- Improve the efficiency measures aligned to the RightCare priorities
- Deliver planned changes in hospital activity levels
- Reduce length of stay
- Improve Continuing Healthcare assessment processes
- Reduce inappropriate prescribing of antibiotics
- Reduce reliance on specialist inpatient care for people with a learning disability

### Improving Outcomes:

- Perform well against other peer CCGs in the Improvement and Assessment Framework indicators
- Reduce Delayed Transfers of Care from Hospital
- Better access and outcomes for people using Improving Access to Psychological Therapies (IAPT)
- Achieve targets for earlier diagnosis and treatment of cancer
- More effective prescribing of antibiotics to reduce bloodstream infections
- Improve the measures identified in the Integrated Care Framework
- Achieve the measures identified in Transforming Care (National Learning Disability programme)