

GOVERNING BODY MEETING

27 April 2016

Agenda Item 2.4.2

Paper Title	Eastern Cheshire HealthVoice
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Purpose of report

This report and attached minutes provides the Governing Body with an overview of discussions that have taken place at the March 2016 patient and carer advisory committee meeting, **Eastern Cheshire HealthVoice**.

Outcome Required:	Approve		Ratify		Decide		Endorse		For information	<input checked="" type="checkbox"/>
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Key points

The most recent meeting of HealthVoice was held on Thursday 17 March 2016 at The Hall, Marthall.

A brief verbal update about the meeting was provided to the Governing Body in March 2016 prior to the minutes being published. Minutes from that meeting have now been published and are attached to this paper.

The following items were discussed at the meeting:

- NWAS Community First Responders and Defibrillators Project
- Patient Representative Updates
 - Caring Together IT Workstream
 - Caring Together Operational Group
 - Integrated Diabetes Care
 - Programme Management Group
- Feedback from Agenda Planning Workshop
- Commissioning Intentions Update
- CATCH App
- CCG Complaints team update

The next HealthVoice meeting will be held on **Tuesday 10 May, 09:30-12:00 at Congleton Town Hall.**

Benefits / value to our population / communities

Eastern Cheshire HealthVoice provides members of the Eastern Cheshire population with a formalised approach to raising concerns, issues or suggestions in how the CCG can continue to ensure that the commissioning decisions it makes involves its population.

Key Implications of this report – please indicate

Strategic	<input checked="" type="checkbox"/>	Consultation & Engagement	<input checked="" type="checkbox"/>
Financial		Equality	

Quality & Patient Experience	<input checked="" type="checkbox"/>	Legal / Regulatory	
Staff / Workforce		Safeguarding	

Governing Body Assurance Framework Risk Mitigation:

Report Authors	Contributors
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Date of report	18 April 2016

Appendices

Appendix One	CLICK HERE Unconfirmed minutes from March 2016 meeting
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